

Other information and charges to note.

SMS text messages	25c per message of 160 characters sent per recipient including Web SMS and Email SMS. Group SMS is charged at 25c per message of 160 characters for the original handset message plus 25c per message delivered to each recipient. No charge to receive messages.	
Optus MMS and Optus Email MMS	75c per message sent to each recipient.	
Voicemail retrieval	Peak: 7am – 7pm, Mon to Sat, 16.5c per 30 seconds. Off-Peak: All other times 11c per 30 seconds.	
Diversion calls	Within Australia: 5.5c per 30 seconds.	Overseas: 5.5c plus international call rates per 30 seconds.
'yes'info WAP	Rates: 16.5c per 30 seconds. Weekend Rate: 7pm Fri – 7am Mon, 5.5c per 30 seconds.	Flagfall: 16.5c per call.
'yes'info Updates #121#	25c per message of 160 characters.	No charge to browse the menu.
'yes'International	All rates are charged per 30 seconds. Connection fee/flagfall of 27c per call applies.	

Optimiser/Optimiser Advance Terms and Conditions: Your participation in this promotion is subject to Optus credit assessment, and acceptance of your application. Optimiser plans are only available for new connections to the Optus Mobile Digital service. Optimiser Advance plans are special promotions available only to existing Optus Mobile Digital customers. They are not available to any person who currently has a fixed term mobile contract with Optus, or customers of Optus Service Providers or Optus Business customers. To be eligible for Optimiser Advance promotions, you must demonstrate that over the 3 continuous months prior to applying to participate in the promotion you have had an average monthly spend equal to at least the monthly access fee of your chosen Optimiser Advance plan. **(a) General Terms** If you connect to an Optimiser/Optimiser Advance plan, you may select one of the following call options: **30for10 Day, 30for10 Night, 30for10 Weekend, 'yes' Time** If you do not select a call option, or your call option selection is not recorded, you will receive the 30 for 10 Night option. 30for10 call options are valid until 31 June 2004 unless withdrawn earlier. Call options are available for voice calls only and exclude some voice call types including Directory Assistance, Voicemail retrieval and diversion calls, 1900, 1800, 1300 and 0055 calls. Optus reserves the right to withhold the call option promotion from any customer using it in a manner deemed unreasonable or excessive as per the Optus Fair Go Policy. You may change your call option no more than once each billing period. **(b) 30for10 Day** Available to customers who select the 30for10 Day option. 30for10 Day customers will not receive 30for10 Night, 30for10 Weekend or 'yes' Time options. Only applies to calls made and received within Australia; and made between 7am and 8pm every day. Applies to calls made by Optus Mobile Digital customers to any fixed line phone. Customers pay 30c for the first 10 minutes per call, after which standard mobile rates of your eligible plan apply. **(c) 30for10 Night** Available to customers who select the 30for10 Night option. 30for10 Night customers will not receive 30for10 Day, 30for10 Weekend or 'yes' Time options. Only applies to calls made and received within Australia; and made between 8pm and 7am every day. Applies to calls made by Optus Mobile Digital customers to any mobile connected to an Australian mobile network or to any fixed line phone. Customers pay 30c for the first 10 minutes per call, after which standard mobile rates of your eligible plan apply. **(d) 30for10 Weekend** Available to customers who select the 30for10 Weekend option. 30for10 Weekend customers will not receive 30for10 Night, 30for10 Day or 'yes' Time options. Only applies to calls made and received within Australia, and made between Midnight Friday to Midnight Sunday. Applies to calls made by Optus Mobile Digital customers to any mobile connected to an Australian mobile network or to any fixed line phone. Customers pay 30c for the first 10 minutes per call, after which standard mobile rates of your eligible plan apply. **(e) 'yes' Time** Available to customers who select the 'yes' Time option. 'yes' Time customers will not receive 30for10 Night, 30for10 Day, 30for10 Weekend options. Only applies to calls made and received within Australia; and made between 8pm and Midnight every night. Applies to calls from one Optus Mobile Digital customer to another (on the Optus GSM network), for no charge for the first 20 minutes per call, after which standard mobile rates of your eligible plan apply. Valid until 31 January 2004 unless withdrawn earlier. **Rollback** You may be eligible to reduce your contract length if you are connected to a 24 month Optimiser/Optimiser Advance or a Starter 22/Advance 22 rate plan and your average monthly call usage charges fall into one of the bands defined below. Usage charges are defined as your total monthly charges incurred for mobile calls, local, national and international calls, Voicemail retrieval and diversions, ringtone downloads, SMS, MMS, WAP and GPRS, before your included call credits are deducted. Usage does not include monthly access fees, equipment charges, termination fees, suspension fees, late payment fees, reactivation charges, or insurance charges. **1.** If your usage charges each month are on average \$5 greater than your monthly access fee, you will be eligible to reduce your 24 month contract term by 3 months and end your contract at month 21. **2.** If your usage charges each month are on average \$15 greater than your monthly access fee, you will be eligible to reduce your 24 month contract term by 6 months and end your contract at month 18. **3.** If your usage charges each month are on average \$30 greater than your monthly access fee, you will be eligible to reduce your 24 month contract term by 9 months and end your contract at month 15. "On average" means average usage charges over the period of your contract that has already expired. The first date that you may be eligible for a reduction of your 24 month contract term is month 15 of your contract. If you choose the 24 month handset repayment option and you become eligible to reduce your contract length any remaining handset repayments from the month you become eligible will be waived. Any overdue handset repayments must still be paid. If you change to another rate plan, the monthly access fee of your initial rate plan will be used to calculate whether you are eligible for any contract reduction. **Termination** If you choose the Optimiser/Optimiser Advance plan and you cancel your Optus Mobile Digital service or your service is disconnected for any reason or you switch carriers within 24 months ("Termination"), you will be required to pay the remaining amount owing on your phone, if any, plus the following: for Termination between months 1-12, \$435 for the Optimiser/Optimiser Advance 33 Plan, \$535 for the Optimiser/Optimiser Advance 55 Plan, \$585 for the Optimiser/Optimiser Advance 77 Plan, \$735 for the Optimiser/Optimiser Advance 99 Plan, \$785 for the Optimiser/Optimiser Advance 150 Plan, ("Initial Termination Fee"), and for Terminations between months 13-24 an amount in accordance with the following calculation: for months 13-15, 80% of the Initial Termination Fee, for months 16-18, 60% of the Initial Termination Fee, for months 19- 21, 40% of the Initial Termination Fee, for months 22-24, 20% of the Initial Termination Fee. **Other** After the first 6 months of your contract, once a month you may change to another Optimiser/Optimiser Advance rate plan at Optus' discretion for the remaining term of your contract. A fee may apply if moving to a plan with a lower monthly access fee. You may change to rate plans with a higher monthly access fee or between call options within your chosen plan no more than once a month without incurring any change fee. Included calls exclude some call types such as International Roaming, Directory Assistance, Group SMS, 1900 and 0055 calls. Unused included call credits in any one month will expire at the end of three months and are not refundable, even at account closure. **'yes' International Terms and Conditions** There are no airtime surcharges for Optus Mobile phones except MobileSat. **SMS Terms and conditions** Message charges may be incurred for up to eight days from the original send date regardless of successful delivery or not. **Optus MMS and Optus Email MMS Terms and Conditions** 1. Optus MMS is charged at 75c per message sent per recipient regardless of successful delivery or not. 2. Optus Email MMS is charged at 75c per message sent (one message can be sent to multiple recipients) regardless of successful delivery or not. 3. If an MMS message is sent to a mobile handset or network that is not Optus MMS enabled or compatible, messages received will be sent an SMS message. You will still be charged for sending an MMS. 4. Optus accepts no liability for any loss or damage as a result of a delay in receiving a message, a message not being received, or a message being received with a delay. Special warranty and indemnity conditions apply. Optus MMS may be suspended, changed or terminated without notice. 5. Optus MMS and Optus Email MMS only available to Optus Mobile Digital customers with MMS compatible handsets that are activated for Optus MMS. 6. Optus Fair Go™ Policy applies. **'yes'info WAP Terms and Conditions** 1. 'yes' Time or 30for10 promotional offers do not apply to 'yes'info WAP service. 2. Customers must have a WAP compatible mobile phone or device. 3. Service only available within Australia. 4. You must be an Optus Mobile Digital customer to access the 'yes'info WAP service. 5. Not available on Optus Mobile CDMA or Optus MobileSat services. 6. Optus will endeavour to provide current, accurate information but makes no warranty regarding the currency or accuracy of any information provided to you as part of the WAP service. 7. The WAP service in whole or part may be suspended, changed or terminated at any time without notice. **'yes'info Updates #121# Terms and Conditions** 1. 'yes'info Updates are available on SMS compatible handsets, however, access to 'yes'info Updates #121# is available on #121# compatible handsets. 2. Excludes Optus Pre-Paid Mobile, CDMA and MobileSat. 3. Optus makes no warranty regarding timely delivery, correctness or accuracy or any information provided by the 'yes'info Updates service. 4. Special warranty and indemnity conditions apply. 5. 'yes'info Updates may be suspended, changed or terminated at any time without notice.

OPT1210/1077350/07/03

For more info call 1300 301 169, visit www.optus.com.au or any Optus outlet

PERSONAL

'yes'
optimiser

30for10 rollback rollover planscan

Just say the word
'yes'
OPTUS

Optimiser gives you a complete package.

With Optimiser you're not locked in to an inflexible contract. You get a choice of great features like Rollback, Rollover and Planscan, plus you choose how much you want to spend and the calling offer that suits when you use your phone. Plus, you have the option of changing your plan!

1

Check out these Optimiser features:

rollback Make more calls than those included in your plan and you'll reduce the length of your 24 month contract.*

Average spend beyond included calls per month

\$5/mth	Reduces plan to 21 mths
\$15/mth	Reduces plan to 18 mths
\$30/mth	Reduces plan to 15 mths

rollover Make less calls than those included in your plan and we'll roll over any unused credits for up to three months. So you get maximum value from your plan.†

planscan Planscan periodically checks your average usage and lets you know if you would be better off switching to another Optimiser plan!‡

2

Choose the plan that's right for you

Select from one of our 24 month plans and choose a phone. Or if you don't need a new phone, select a BYO plan and receive bonus included calls each month.

YOUR PLAN	optimiser33	optimiser55	optimiser77	optimiser99	optimiser150
Monthly Access	\$33	\$55	\$77	\$99	\$150
Monthly Included Calls	\$33	\$55	\$77	\$99	\$150 With unlimited Voicemail
BYO Bonus - Extra inc calls	\$10	\$15	\$20	\$25	\$30
Flagfall (per call)	24.2c	24.2c	24.2c	24.2c	24.2c
Flat Rate (per 30 secs)	42.9c	25.3c	22c	19.8c	18.7c

3

Choose one of these 4 offers

Say yes to the offer that's best for you.⁹



**7am to 8pm,
Everyday**

30c for 10 minutes to any fixed line phone within Australia.

OR



**8pm to 7am,
Everyday**

30c for 10 minutes to any phone within Australia.

OR



**Midnight Friday to
Midnight Sunday**

30c for 10 minutes to any phone within Australia

OR



**FREE for 20mins
8pm to Midnight**

7 days a week, from one Optus Mobile to another

With Optimiser, you can rest assured you've made the right decision. We offer you the following features that give you total peace of mind - today and in the future.



Optus Coverage Satisfaction Guarantee

At Optus we're proud of our mobile network coverage. That's why we're happy to offer you this guarantee. If you're unsatisfied with our coverage you can return your mobile

phone or SIM Card to Optus within 14 days of the date of receipt without having to pay any Optus cancellation fees. Cancellation and other costs may apply when you switch from your current provider.™



FREE Mobile Insurance

For total peace of mind, select Optus SafeGuard and on a 24 month plan it will protect against theft, loss or accidental damage, and you'll also receive 2 MONTHS FREE COVER.⁵



International Calls

Now when you want to make an international call, you can! With rates as low as 29c per minute to destinations overseas.



Personalise your phone

Download your favourite ringtones and logos from Phonefun. Simply access 'Yes'info WAP or #121# and select Phonefun (charges apply).

1. *Rollback: only available for customers connecting to 24 month contracts. If you are eligible for Rollback your forecasted off-contract date will be available after 6 months. 2. †Rollover: Unused included call credits in any one month will expire at the end of three months. Some call exclusions apply, eg. International Roaming, Directory Assistance, Group SMS, MMS 1900 calls and phonefun services. 3. ‡Planscan: Moving to a new rate plan may effect your eligibility for Rollback. 4. *No connection fee applies to 'yesTime, 30for10 Day, 30for10 Night or 30for10Weekend. 5. †Optus Coverage Satisfaction Guarantee is a special promotion valid until 31 March 2004 unless withdrawn earlier. Only available to new connection to the Optus Mobile Digital Service (GSM) and excludes Optus Pre-Paid and some other call plans. You will be charged for access and call costs while connected. ⁵To be eligible to receive the free insurance offer, the appropriate insurance plan must be selected when completing the application form. At the end of the free period, insurance premiums will be charged at the standard rate in the identified plan unless cancelled or varied beforehand.

Just say the word **'yes'**
OPTUS